

Format for Investor Complaints Data for period 2022-2023

Complaints received for month of March 2023

S.no	Received from	Carried forward from last month	Received during month	Total Pending	Total Resolved	Pending at the end of the month	Average Resolution on Time
1	Investor	22	101	9	114	9	30 days
2	SEBI (Scores)	0	0	0	0	0	30 days
3	Exchange	0	5	1	4	1	30 days
4	Other Sources	0	4	1	3	1	30 days
Total		22	110	11	121	11	

Trend of monthly disposal of complaints (March 2023)

S.no	Month	Carried forward from previous month	Received	Resolved	Pending
1	Jan-22	Nil	141	82	59
2	Feb-22	59	254	313	0
3	Mar-22	0	269	226	43
4	Apr-22	43	143	94	92
5	May-22	92	87	167	12
6	Jun-22	12	108	119	1
7	Jul-22	1	220	208	13
8	Aug-22	13	170	161	22
9	Sep-22	22	116	124	14
10	Oct-22	14	110	175	10
11	Nov-22	22	151	156	17
12	Dec-22	17	190	184	23
13	Jan-23	23	174	186	11
14	Feb-23	11	161	150	22
15	Mar-23	22	101	114	9

Trend of annual disposal of complaints*

S.no	Year	Carried forward from previous years	Received during the year	Resolved during the year	Pending at the end of the year
1	2018-19	1	40	40	Nil
2	2019-20	1	13	13	Nil
3	2020-21	1	28	27	1
4	2021-22	1	65	66	Nil
5	2022-23**	0	52	51	Nil
	Grand Total		198	197	

* considered grievance through Exchange and SEBI.

**Upto March 2023